



Your dental health is important, and our patients' safety is our top priority.

We want to assure you of the measures we take to maintain a clean and safe environment so you can continue to receive needed dental care without fear or concern. We are monitoring the COVID-19 situation and all CDC guidelines very closely. Our team has had additional training to ensure our processes meet or exceed sanitation and sterilization standards of care, and we have elevated our infection control procedures in response to this time of global concern.

You can visit our practice with confidence, knowing we are taking additional measures to provide for the safety of our patients and our team:

- **Elevated infection control standards** include the thorough sterilization and disinfection of treatment rooms and instruments between each patient.
- **Preemptive patient screening:** appointment rescheduling for any patient experiencing symptoms of an illness; in-office patient screening for symptoms such as prior to receiving treatment.
- **Continued adherence to standard sterile healthcare environment protocols** including hand hygiene, use of personal protective equipment (e.g. gloves, masks, eyewear), respiratory hygiene / cough etiquette, sharps safety, safe injection practices (when applicable), sterile instruments and devices, and clean and disinfected environmental surfaces and common areas.
- **Installation of hand sanitization stations** in waiting areas and frequent cleaning of high-touch common areas.
- **By passing our waiting room** escorted directly to your sanitized operatory room and convenient check-in and check-out by passing our Front Desk.

We value your trust in us.

We understand your decision to visit us is personal and many factors are involved. Please know that we remain committed to the importance of your dental healthcare, comfort and safety. We will continue to monitor the coronavirus (COVID-19) updates, and will communicate further based on the expert advice of government departments, public health authorities, and healthcare professionals.

We promise to keep you updated through this dynamic situation, and we look forward to making you smile! For further information: <https://www.cdc.gov/coronavirus/2019-nCoV/summary.html>

In good health,

Dr. Sanae Berrada, DDS and Dr. Sandra Glikman, DDS