



***We've Missed Your Smiling Face!***

We are officially re-open as of May 18, 2020

Our communities have been through a lot over the last few months, and while many things have changed, one thing has remained the same: our office's commitment to your health and safety. For the past two months, our practice has been doing our part to take care of emergency dental patients so, people don't have to rely on emergency rooms.

Patient and team member safety has always been top priority in our practice. We closely monitor all recommendations and guidelines made by the American Dental Association (ADA), the Centers for Disease Control and Prevention (CDC), the Occupational Safety and Health Administration (OSHA), and the state dental board. This allows us to make sure that our infection control procedures are always up-to-date and enables us to provide the safest environment for our patients and their family members.

Here are some of the enhanced safety standards that you can expect.

1. **Our team members are screened daily for COVID-19 risk factors** and all team members will have their temperatures monitored daily.
2. **Upon scheduling an appointment**, a COVID-19 pre-screening questionnaire will be provided to you. This questionnaire must be completed before you arrive at the office. This is a requirement by the Center for Disease Control (CDC) for all medical and dental visits.
3. We recommend that **patient documents** are completed prior to your appointment. All paperwork will remain outside of the treatment areas.
4. We have implemented a **Concierge Service – from Car to Chair**. Upon arrival at our office, we recommend that you wait in your vehicle and give us a call to check-in. We will call or text you once the office is ready for you to enter, and one of our team members will personally escort you directly into your thoroughly disinfected treatment room.
5. **Every person** entering the office is **encouraged to wear a facial covering or face mask**
6. **Please take your temperature** the morning of your appointment. We will also confirm that all patients are fever-free with a contactless thermometer upon your arrival.
7. **We will ask that all patients enter the office unaccompanied**, if possible. For those patients who need assistance, we ask that this be limited to a single person if possible. If a patient is accompanied by a guest, we recommend that the guest waits outside of the

office. However, we have created social distancing space in our reception/waiting area if required.

8. **At the start of your appointment, patients are asked to wash their hands** and pre-rinse for 60 seconds with a disinfecting oral rinse.
9. **Room Disinfection** – We have extended patient appointments to allow for adequate time for our teams to disinfect all areas of use in between patient appointments. This includes all surfaces and objects (even door knobs!) in treatment areas, bathrooms, hallways, reception, front desk, etc.
10. **Our waiting area** will no longer offer magazines, charging stations, children's toys, etc., as these items are difficult to disinfect.
11. **Our doctors and team** will be wearing all of the recommended and supplementary personal protective equipment (PPE). You may see face shields, caps, shoe covers, gowns, gloves and masks, but you can be rest assured we're smiling underneath them.

If you have any questions or concerns, please do not hesitate to give us a call at (703) 279-3400.

***We look forward to seeing your happy, healthy, smiling faces soon!***